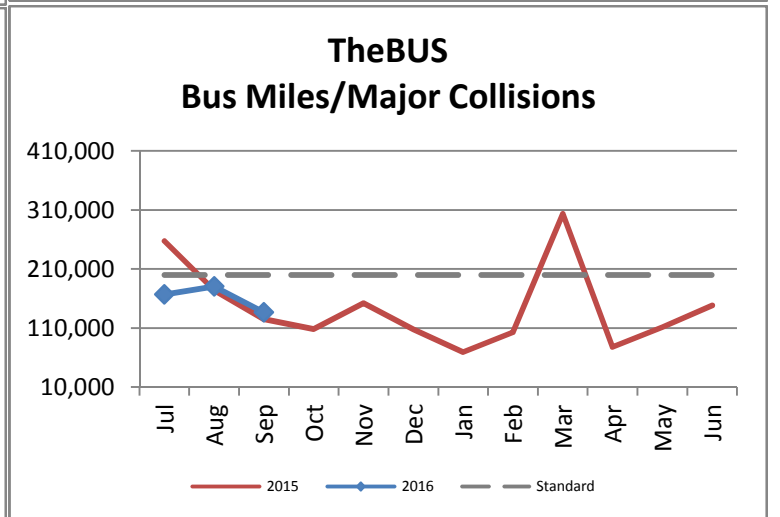
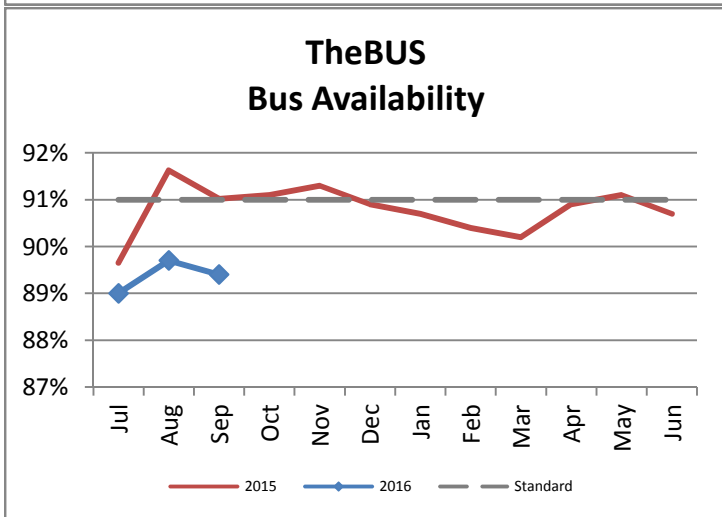
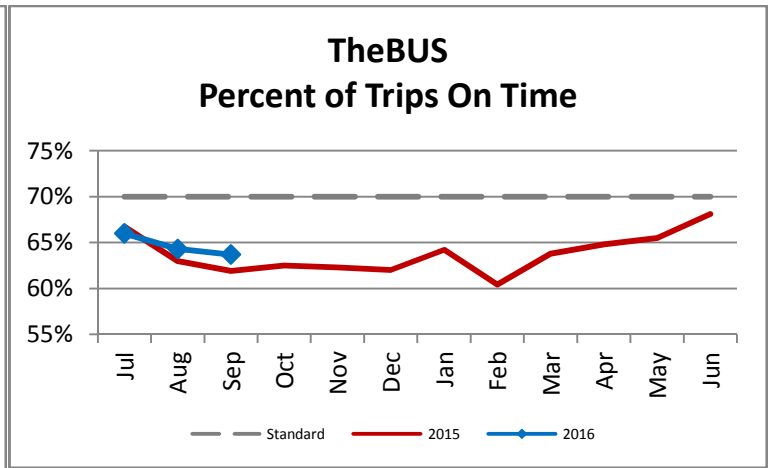
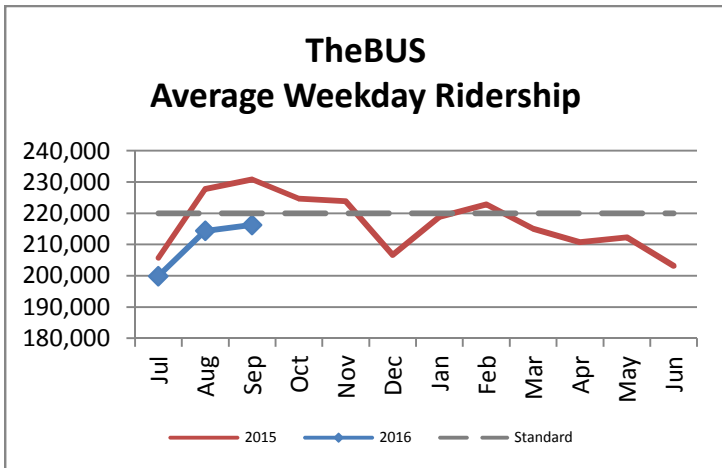


**Oahu Transit Services - Fixed Route  
Monthly Performance Report  
For the Month Ending September 2015**

Key Performance Indicators (KPI)	September 2015	September 2014	Percent Change	3 Months FY2016	3 Months FY2015	Percent Change
Total Monthly Ridership	5,728,587	6,087,573	-5.90%	17,034,890	17,923,448	-4.96%
Average Weekday Ridership	216,241	230,830	-6.32%	210,156	221,420	-5.09%
Percent of Trips On Time	63.7%	61.9%	1.8%	64.67%	64.85%	-0.18%
Bus Availability	89.4%	91.0%	-1.6%	89.4%	90.8%	-1.40%
Bus Miles/Major Collisions	136,533	125,139	9.11%	161,359	185,674	-13.10%
Bus Miles/Mechanical Road Calls	11,601	11,918	-2.66%	11,420	13,071	-12.63%
Spare Ratio	17.79%	19.59%	-1.79%	17.90%	21.31%	-3.41%
Cost per Hour	\$118.82	\$121.13	-1.91%	\$125.07	\$131.40	-4.82%
Cost per Trip	\$2.63	\$2.50	5.26%	\$2.83	\$2.80	1.17%
Cost per Mile	\$8.49	\$8.69	-2.23%	\$8.88	\$9.42	-5.73%
Farebox Recovery	33.32%	39.03%	-5.71%	28.32%	30.52%	-2.20%
Trips per Hour	45.15	48.45	-6.81%	44.30	47.23	-6.19%
Trips per Mile	3.23	3.47	-7.12%	3.15	3.39	-7.11%
Average System Speed	12.91	13.01	-0.76%	12.98	13.02	-0.33%
Percent Complete in 30 Days (Customer)	98.03%	98.39%	-0.4%	98.65%	98.94%	-0.3%
Complaint Rate (Complaints per 100,000 trips)	12.53	11.55	8.53%	11.47	10.51	9.18%



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